



Our premiere **business services**  
and **company values**



“Your Congress Hotel Booking  
is only a click away”

Medical Congresses Worldwide



## WHO WE ARE:

Congress Bookers is the premier professional tour operator for medical congresses worldwide. We specialise in providing and arranging all of your service needs from accommodation and registration to transportation and representation.

With more than 30 years of experience in the travel industry, and in conferences and congresses, our experienced team is there for you from start to finish. We are dedicated to making your event a success.

PROUD MEMBERS OF:



# OUR SERVICES



## ● **WORLDWIDE MEDICAL CONGRESS ACCOMMODATION**

Our genesis was in sourcing hotel accommodation for medical congresses worldwide, so we know what we're doing. We specialise in finding the perfect accommodation to suit your individual needs, at the most efficient price. Our accomplished team boasts exceptional organisational skills, booking hotels years in advance to ensure availability at unmissable prices.

## ● **WORLDWIDE CONGRESS REGISTRATION SERVICE**

Our specialized registration team will guide and assist you in registering your group or individual participants to worldwide medical congresses. There are no extra fees for registering your hcp's or staff with us provided you book an accommodation package.

## ● **INDIVIDUAL AND GROUP TRANSFER SERVICE**

Our seasoned logistics team has an expansive network of transfer, bus and limo companies globally. We communicate directly with those companies, providing driver's details and emergency numbers for a smooth and stress-free journey.

## ● **INDIVIDUAL AND GROUP RESTAURANT BOOKING AND HANDLING**

Our expert food and beverage team has a wide network of professional restaurant partners, adaptable to all dietary requirements, including halal, vegan, and gluten-free. We continuously inspect the restaurants to ensure the highest standards.

# OUR VALUES

## TEAMWORK

The key to our success is teamwork. All our departments work together to ensure the fastest, most reliable, compliant and cost-effective products and services for our clients.

## 24/7 RELIABLE CUSTOMER SERVICE

For us, a happy customer is a returning customer. That's why we've assembled an experienced, multilingual staff ready to receive and tackle your requests 24/7. We strive to make all our clients returning clients.

## PASSION & COMMITMENT

Passion and commitment is integral to success. We all love what we do at Congress Bookers, and you will see this in every detail we cover for you.

## QUALITY IN EVERYTHING WE DO

All of the products and services we source are scrutinized relentlessly in order to ensure nothing but excellence. We personally triple-check every detail of every product to ensure total peace of mind.

## FAIR PRICES

The best products don't need to be the most expensive. We always negotiate the best and fairest prices for our clients.

## FOCUS ON INNOVATION

At Congress Bookers we are always striving to stay ahead of the game by looking for innovations in the market. In this vein, we have developed a user-friendly website where you can book your next event seamlessly: [www.congressbookers.com](http://www.congressbookers.com)

# TOP REASONS TO WORK WITH US



## REPUTATION & TRUST

As a London-based company, we stand behind British standards of integrity and quality. We value our clients and partners alike and our foundation is built on client satisfaction.



## HEALTHCARE MEETING COMPLIANCE CERTIFIED TEAM

Our team is constantly improving its training and knowledge in healthcare compliance ensuring that the services we offer are always compliant with the latest changes in the pharmaceutical industry.



## FLEXIBILITY

One of our company pillars is flexibility. We offer fair rates and transparent terms and conditions. To ensure that each client's compliance procedures are met, we provide tailored contracts for a smooth and rapid confirmation process.



## MARKET KNOWLEDGE

Compiling a total of over 30 years of experience in the MICE sector, our team of dedicated professionals are constantly updating our knowledge of the products we are providing. We keep abreast of new developments by participating in and exhibiting at major industry events (IMEX, IBTM, Meetings Show, MICE Forums), and through thorough and constant site inspections before each congress.



## RESALE PLEDGE

We always strive to go that extra mile, so if you have to cancel your booking outside the terms of the contract, we endeavour to resell your unused rooms in attempt to refund you.



## 24/7 AVAILABLE TEAM

Our multilingual team is always available for you. Send us a request and we guarantee a response time of 24 hours or less. During events, on-site personnel ensure a one-hour response and problem-solving timeframe.

# COMPANIES WHICH TRUST US



## ASCO CONGRESS

- CHICAGO, USA
- 1 – 5 JUNE 2018
- 3000 ROOMS BOOKED



## ESC CONGRESS

- MUNICH, GERMANY
- 25 – 29 AUGUST 2018
- 2500 ROOMS BOOKED

## WFH CONGRESS

- GLASGOW, UK
- 20 – 24 MAY 2018
- 2000 ROOMS BOOKED





# OUR BELOVED PARTNERS



## **ERIKA BECK**

Manager Group Sales at Worldhotels

I have been working with Alex and the team for almost 3 years now in delivering successful international group travels for congresses and events. Our loyal partnership is based upon the outstanding, exceptional service Alex and the team provides to both clients and suppliers. It is easy to work with them and they have an excellent sense of humour which always brightens your day up!



## **TESSA WHALLEY**

Director, Group Sales UK at Preferred Hotels & Resorts

It is always a great pleasure to work with the Congress Bookers team, they really care about what they do and you can sense it in their fantastic approach and professionalism to their work.

## **TADEU JULIO GONÇALVES**

MICE Account Manager at Marriott International

It's been a great pleasure for me to work with Alex Fador and Congress Bookers team for the past years and it is an honor to be partners in business. We have a fantastic customer-supplier relationship as it helps us to understand Congress Bookers needs for groups of any size for Medical Congresses worldwide. Congress Bookers stands out due its high caliber of professionalism and it's a joy to work with this amazing team.





**ALEX FADOR**  
(Sales Manager)



**LIVIU MORARIU**  
(Director)



**GEORGE POPA**  
(Operations Manager)

---

"Trusted professionals in the field, we stand by our values and principles in everything we do. As travel partners, we are on a mission to deliver seamless travel and accommodation experiences that are personalised to the needs and particularities of every one of our customers"

## YOUR CONTACTS

For the operations department please contact:  
[operations@congressbookers.com](mailto:operations@congressbookers.com)

For the sales department please contact:  
[sales@congressbookers.com](mailto:sales@congressbookers.com)

For all new requests and inquiries please contact:  
[request@congressbookers.com](mailto:request@congressbookers.com)

# WE ARE IN NUMBERS



**81**

COUNTRIES



**1K**

CONGRESSES



**133K**

ROOMS